

DRIVER LICENSE OPERATIONS2024 Sep-25 AM 10:20
U.S. DISTRICT COURT
N.D. OF ALABAMA

Currently, \$13.50 of the money citizens pay for a Driver License (DL) goes to the general fund. This \$13.50 is statutorily taken from DL operations and placed into the general fund.

- Currently, DL operations lose \$8.2 M and ALEA operational funds must be used to replace the \$8.2 M deficit in DL operations that takes money away from ALEA that could be used to place and support Troopers on the road;
- \$3M for personnel to increase staffing for examiners at an appropriate level to provide better customer service;
- \$1M for capital improvements to upgrade offices for citizens;
- \$2M to upgrade our IT personnel and systems; this is what need each year long term to keep up with technology changes;
- Any savings realized will go to equipping and hiring troopers and enhancing enforcement operations.

| Class of License | Class D Regular License | Class A CDL | Class B CDL | Class C CDL | IDs | Totals |
|---|----------------------------|-----------------|----------------|----------------|---------------|------------------|
| Amount to State General Fund | \$ 13.50 | \$ 43.50 | \$ 33.50 | \$ 13.50 | \$ 13.50 | |
| Total number of issued 2014 fiscal year | 942,009 | 27,881 | 11,263 | 963 | 56,113 | 1,038,229 |
| Estimated revenue | \$ 12,717,121.50 | \$ 1,212,823.50 | \$ 377,310.50 | \$ 13,000.50 | \$ 757,525.50 | \$ 15,077,781.50 |

PERSONNEL

Currently ALEA has 103 DL Examiners and 13 DL Examiner IIs, which is 116 employees staffing 75 exam offices. This is an average of 1.61 examiners for each office. Staffing levels are not sufficient to serve high volume offices such as Huntsville, Birmingham, Montgomery and Mobile. The numbers do not factor in leave taken by employees. We have an additional 103 approved positions that cannot be filled because of a lack of funding.

| Title | Current | Not Filled | Total |
|------------------------|------------|------------|------------|
| DL Examiner I | 103 | 71 | 174 |
| DL Examiner II | 13 | 16 | 29 |
| DL Examiner Specialist | 22 | 11 | 33 |
| DL Examiner Supervisor | 13 | 4 | 17 |
| DL Manager | 1 | 1 | 2 |
| Totals | 152 | 103 | 255 |

IT Personnel Requirements

ALEA currently has 2 FTE dedicated to maintaining the current Driver License system in addition to our contractors that support the various components of Issuance, Scheduling, and Kiosk operations. The state employee staff is not sufficient to support current operations much less a more technical and complex environment that will result from the Driver License Modernization project described above. Listed below are the costs associated with hiring new employees to maintain Driver License operations.

| Title | Quantity | Base Salary(Min) | Benefits | Total Cost |
|-----------------------|----------|------------------|--------------------|---------------------|
| Programmer Analyst | 3 | \$55,327.20 | \$21,574.04 | \$230,703.72 |
| IT Systems Specialist | 1 | \$59,517.60 | \$22,458.21 | \$81,975.81 |
| | | | TOTAL COST: | \$312,679.53 |

Voter ID Implementation

During the 2011 Regular Legislative Session the Legislature approved House Bill 19. Governor Robert Bentley signed the bill and it was subsequently assigned Act Number 2011-673.

Beginning with the June 3, 2014 primary election, Act 2011-673 requires an Alabama voter to have a specific type of photo identification at the polls in order to vote. If a voter does not have one of the approved forms of photo ID as stated in the law, then he or she may receive a free Alabama photo voter ID from various locations including the Secretary of State's Office, local county board of registrars' offices, and a mobile location to be determined by the Secretary of State's Office.

To download the application for a free photo voter ID, [click here](#).

Valid ID at the Polls

A voter can use any of the following forms of photo ID at the polls starting June 3, 2014:

- Valid Driver's License
- Valid Non-driver ID
- Valid Alabama Photo Voter ID
- Valid State Issued ID (Alabama or any other state)
- Valid Federal Issued ID
- Valid US Passport
- Valid Employee ID from Federal Government, State of Alabama, County Government, Municipality, Board, Authority, or other entity of this state
- Valid student or employee ID from a college or university in the State of Alabama (including postgraduate technical or professional schools)
- Valid Military ID
- Valid Tribal ID

If a voter possesses any of these forms of ID, he/she is not eligible to receive a free Alabama photo voter ID card. The voter must bring one of these photo IDs to the polls on Election Day or place a copy of the ID in absentee ballot materials.

A voter who is required to present valid photo identification but who does not do so will be allowed to vote a provisional ballot as provided for by law.

In addition, a voter who does not have a valid photo ID in his or her possession at the polls shall be permitted to vote if the individual is positively identified by two election officials as a voter on the poll list who is eligible to vote and the election officials sign a sworn affidavit so stating.

For more information, download the [Alabama Photo Voter ID Guide](#).

Questions about the voter identification requirements may be directed to the Elections Division by [email](#) or by phone (242-7210, in the Montgomery area; or statewide at 1-800-274-8683).

Voter Registration is governed by Alabama state law and federal National Voter Registration Act (known as "motor voter"). A voter registration application can be obtained the following ways:

- Download the State of Alabama Postcard Application from the Secretary of State website. Form to be filled out and mailed to local voter registration officials
- Request a postcard voter registration from the Secretary of State's office by email
- Going to local County Board of Registrars
- Can obtain voter registration services at the following state and local government offices and agencies:
 - o Driver license office
 - o County and select municipal public libraries
 - o DHR
 - o WIC Program, Department of Public Health
 - o Medicaid Agency
 - o Department of Rehabilitation Services
- Postcard voter registration forms are available at the following locations:
 - o Public 4-year universities
 - o Select private 4-year universities
 - o Driver license office
 - o County and select municipal public libraries
 - o DHR
 - o WIC Program, Department of Public Health
 - o Medicaid Agency
 - o Department of Rehabilitation Services

It should also be noted that public assistance offices, such as Medicaid, WIC and DHR must distribute voter registration forms, provide assistance in completing the forms if necessary, accept the forms and then forward the forms to the local board of registrars.

Below is a summary of the National Voter Registration Act:

In 1995 the National Voter Registration Act provides for three voter registration programs that were new to Alabama. This act gave voters an opportunity to register to vote at a wider variety of places.

The 3 programs were Motor Voter, Agency-Based Voter Registration and Postcard Voter Registration.

Motor Voter allows a person to register to vote when applying for a driver license or identification card.

Agency-Based Voter Registration makes voter registration available at selected state and local government offices such as: driver license offices, county and select municipal public libraries, DHR, WIC Program, DPH, Medicaid Agency and Department of Rehabilitation Services.

Postcard Voter Registration allows registration through the mail and the postcard voter registration for is available at the following locations: County Board of Registrars, Public 4-year universities, Select private 4-year universities, driver licensing offices, county and select municipal public libraries, DHR, WIC Program, DPS, Medicaid Agency and Department of Rehabilitation Services.

Voter ID information

In addition, a voter who does not have a valid photo ID in his or her possession at the polls shall be permitted to vote a regular ballot if the individual is positively identified by two election officials as a voter on the poll list who is eligible to vote and the election officials sign a sworn affidavit so stating.

Administrative Rules 820-2-9-.01 – 820-2-9-.12

Implementation of Photo Voter Identification Law

Action: Notice of Final Rulemaking—Changes to Proposed New Rules

Summary: The Secretary of State has made changes to some of the proposed new rules to implement Alabama's photo voter identification law. Broadly, the final rules:

1. Remove the requirement that an application for an Alabama free photo voter identification card be notarized;
2. Remove the notarization requirement for the affidavit to be completed by two election officials who swear or affirm that they have positively identified an individual who does not have valid photo identification in his possession at the polls as a voter on the poll list who is eligible to vote;
3. Add supplemental language to specifically reflect that Alabama photo voter identification cards do not have an expiration date;
4. Add supplemental language to specifically reflect the absence of an expiration date for certain Alabama nondriver identification cards;
5. Define the term "valid" as it pertains to photo identification cards in accordance with Attorney General's opinion No. 2003-212;
6. Clarify the locations where an Alabama elector can obtain an Alabama photo voter identification card;
7. Clarify that issuance and renewal of Alabama nondriver identification cards are governed by the requirements of the Alabama Department of Public Safety;
8. Detail the appeals process for denial or cancellation of an Alabama photo voter identification card or receipt;
9. Detail the grounds on which an Alabama photo voter identification card can be cancelled;

10. Add language to emphasize the exemption from providing a photo identification card for voters voting an absentee ballot pursuant to the Uniformed and Overseas Citizens Absentee Voting Act, the Voting Accessibility for the Elderly and Handicapped Act, or any other federal law.

11. Provide guidelines established by the Secretary of State as to the meaning of the term "accessible" as used in the Voting Accessibility for the Elderly and Handicapped Act, 42 U.S.C. Section 1973ee et seq.

EFFECTIVE DATE: October 22, 2013 ii

For further information contact: Jean Brown, Chief Legal Advisor at 334.242.7202; or by U.S. mail at Office of the Secretary of State, Suite 105-E, State Capitol, 600 Dexter Ave., Montgomery 36104; or by email at Jean.Brown@sos.alabama.gov

The following results were copied directly from the 2014 EAC survey, and prepared by the Alabama

Date Range: 11/7/2012 - 11-4-2014

| County | Total Registrations: Motor Vehicle Office |
|------------|--|
| Autauga | 19 |
| Baldwin | 158 |
| Barbour | 52 |
| Bibb | 2 |
| Blount | 21 |
| Bullock | 12 |
| Butler | 3 |
| Calhoun | 15 |
| Chambers | 29 |
| Cherokee | 28 |
| Chilton | 44 |
| Choctaw | 5 |
| Clarke | 6 |
| Clay | 4 |
| Cleburne | 13 |
| Coffee | 441 |
| Colbert | 335 |
| Conecuh | 25 |
| Coosa | 121 |
| Covington | 130 |
| Crenshaw | 4 |
| Cullman | 502 |
| Dale | 71 |
| Dallas | 9 |
| DeKalb | 132 |
| Elmore | 9 |
| Escambia | 200 |
| Etowah | 0 |
| Fayette | 0 |
| Franklin | 7 |
| Geneva | 38 |
| Greene | 1 |
| Hale | 1 |
| Henry | 47 |
| Houston | 166 |
| Jackson | 1140 |
| Jefferson | 34 |
| Lamar | 15 |
| Lauderdale | 11 |

| | |
|------------|-------|
| Lawrence | 1 |
| Lee | 114 |
| Limestone | 2 |
| Lowndes | 7 |
| Macon | 2 |
| Madison | 1234 |
| Marengo | 8 |
| Marion | 5 |
| Marshall | 100 |
| Mobile | 784 |
| Monroe | 1 |
| Montgomery | 1123 |
| Morgan | 26 |
| Perry | 440 |
| Pickens | 44 |
| Pike | 7 |
| Randolph | 11 |
| Russell | 26 |
| Shelby | 194 |
| St. Clair | 1271 |
| Sumter | 2 |
| Talladega | 212 |
| Tallapoosa | 36 |
| Tuscaloosa | 475 |
| Walker | 39 |
| Washington | 6 |
| Wilcox | 4 |
| Winston | 7 |
| Total | 10031 |



ALABAMA LAW ENFORCEMENT AGENCY

201 SOUTH UNION STREET, SUITE 300 / P.O. BOX 304115 / MONTGOMERY, AL 36130-4115
PHONE (334) 517-2800 / ALEA.GOV

ROBERT BENTLEY
GOVERNOR

OFFICE OF THE
SECRETARY

Spencer Collier
Secretary

September 23, 2015

Ms. Mary Sell
Decatur Dailey
4507 Middle Fork Road
Montgomery, AL 36106

Re: Public Records Request

Dear Ms. Sell:

We are in receipt of your letter dated August 31, 2015, requesting information from the Alabama Law Enforcement Agency. Our agency has reviewed your request and has identified information from January 1, 2015 to September 1, 2015 which appears to be germane to your request.

1. The amount of money spent by each division or agency under ALEA, including the number of personnel in each division or agency and total salaries. If an agency or division generates revenue, I'm requesting the amount of revenue as well.

Response: Listed below is a table showing the total expenditures, salaries and personnel by division from 01/01/15 to 09/01/15 (these amounts do not include monies spent in the first quarter of this fiscal year from 10/14 – 12/14).

| Division | Expenditures | Salaries | Personnel |
|----------------------------------|-----------------|-----------------|-----------|
| Administrative | \$4,399,817.24 | \$4,838,595.39 | 63 |
| Department of Public Safety | \$3,151,294.79 | \$33,765,367.44 | 561 |
| Information Bureau | \$10,382,605.24 | \$12,545,127.00 | 345 |
| Law Enforcement Support Services | \$10,624,978.87 | \$6,503,741.08 | 201 |
| State Bureau of Investigations | \$3,731,466.15 | \$9,922,117.37 | 156 |
| Protective Services | | \$2,523,950.95 | 54 |
| Total | \$32,290,162.29 | \$69,598,899.23 | 1380 |

Ms. Mary Sell
September 23, 2105
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ALEA does generate revenue but all of the revenue generated does not remain with ALEA; some goes back to the general fund. We do not have the revenue generated broken down by division therefore, we can only give you the total amounts. ALEA generates revenue in the amount of \$34,975,922.96 and of that \$14,924,911.70 reverts to the general fund. All funds retained by ALEA are earmarked for specific purposes within the agency. Such as salary and benefits, cost of production of Driver License etc. Despite the funds retained to recoup the costs of Driver License issuance, it still costs the Agency approximately \$8 million more to run Driver License operations than monies retained by the Agency because approximately \$15 million generated by Driver License reverts to the General Fund.

2. Specifically related to the driver's license offices around the state, I'm requesting the cost to maintain each office and the number of licenses or other transactions handled at each office in the 2014 fiscal year.

Response: Please find attached a summary of the transactions conducted at each driver license office in 2014. The cost to maintain the Driver License Offices throughout the state is 1,052,347.66. This does not include personnel cost.

Thank you for your interest in the Alabama Law Enforcement Agency. The enclosed information should fulfill your request in full.

Sincerely,



Spencer Collier, Secretary
Alabama Law Enforcement Agency

SC/kw

| Exam Office | CA TOTALS |
|----------------------|-----------|
| BIRMINGHAM DPS | 51,218 |
| MOBILE DPS | 45,613 |
| HUNTSVILLE DPS | 33,179 |
| TUSCALOOSA DPS | 32,633 |
| MONTGOMERY DPS | 30,326 |
| DOTHAN DPS | 28,129 |
| JACKSONVILLE DPS | 25,347 |
| OPELIKA DPS | 25,132 |
| DECATUR DPS | 22,279 |
| SHEFFIELD DPS | 21,941 |
| PELHAM DPS | 20,175 |
| CULLMAN DPS | 15,802 |
| FAIRHOPE DPS | 14,950 |
| FOLEY DPS | 13,856 |
| BESSEMER DPS | 13,263 |
| PHENIX CITY DPS | 13,160 |
| GUNTERSVILLE DPS | 9,762 |
| GLENCOE DPS | 9,112 |
| PELL CITY DPS | 9,099 |
| COLUMBIANA DPS | 8,222 |
| SELMA DPS | 8,103 |
| JASPER DPS | 7,892 |
| PRATTVILLE DPS | 7,486 |
| SCOTTSBORO DPS | 7,308 |
| ONEONTA DPS | 7,196 |
| FORT PAYNE DPS | 7,019 |
| ATHENS DPS | 6,788 |
| WETUMPKA DPS | 6,121 |
| TALLADEGA DPS | 5,820 |
| HAMILTON DPS | 5,362 |
| GROVE HILL DPS | 3,702 |
| ANDALUSIA DPS | 3,694 |
| NEW BROCKTON DPS | 3,650 |
| EVERGREEN DPS | 3,523 |
| CLANTON DPS | 3,350 |
| TROY DPS | 3,124 |
| OZARK DPS | 2,515 |
| LINDEN DPS | 2,241 |
| EUFAULA DPS | 2,149 |
| MONROEVILLE DPS | 2,111 |
| ATMORE DPS | 2,024 |
| GREENVILLE DPS | 1,980 |
| ALEXANDER CITY DPS | 1,949 |
| REDSTONE ARSENAL DPS | 1,935 |
| WEDOWEE DPS | 1,864 |
| BREWTON DPS | 1,842 |
| BAY MINETTE DPS | 1,638 |
| MOULTON DPS | 1,557 |
| GENEVA DPS | 1,554 |
| CENTRE DPS | 1,447 |
| RUSSELLVILLE DPS | 1,336 |

| | |
|--------------------|-------|
| CHATOM DPS | 1,286 |
| BUTLER DPS | 1,176 |
| DADEVILLE DPS | 1,097 |
| ASHVILLE DPS | 1,086 |
| DOUBLE SPRINGS DPS | 1,054 |
| LAFAYETTE DPS | 1,038 |
| TUSKEGEE DPS | 1,008 |
| ABBEVILLE DPS | 991 |
| CENTREVILLE DPS | 969 |
| LIVINGSTON DPS | 942 |
| CARROLLTON DPS | 919 |
| FAYETTE DPS | 910 |
| HEFLIN DPS | 886 |
| CAMDEN DPS | 877 |
| UNION SPRINGS DPS | 790 |
| VERNON DPS | 761 |
| GREENSBORO DPS | 732 |
| LUVERNE DPS | 686 |
| HAYNEVILLE DPS | 662 |
| EUTAW DPS | 596 |
| ASHLAND DPS | 551 |
| MARION DPS | 440 |
| ROCKFORD DPS | 296 |

581,231

Fiscal Year 2014 Annual Driver License Production Costs**Statutory Costs - DL Renewal**

| | | | |
|---------------------|--------------------------------|------------------------|----------------|
| 0100 - General Fund | Assume 1,249,065 Licenses/year | \$16,862,377.50 | \$13.50 |
| 0749 - HTSF | Assume 1,249,065 Licenses/year | \$9,992,520.00 | \$8.00 |
| Probate Judge | Assume 1,249,065 Licenses/year | \$1,873,597.50 | \$1.50 |
| American Village | Assume 1,249,065 Licenses/year | \$624,532.50 | \$0.50 |
| Total Cost | | \$29,353,027.50 | \$23.50 |

MorphoTrust USA**Unit Cost**

| | | |
|-------------------------|----------------|-----------------------|
| 1,249,065 Licenses/year | | |
| \$3.50 per license | \$4,371,725.50 | \$3.50 |
| Postage/mailling /year | \$548,418.41 | \$0.44 |
| Total Cost | | \$4,920,143.91 |

ISD (Finance Department)**Unit Cost**

| | | |
|---|----------------|--------|
| Telecommunications /year | \$866,347.66 | \$0.69 |
| Mainframe CPU/DISK/STORAGE /TAPE Costs/year | \$2,063,061.23 | \$1.65 |

Other Required Software Systems**Unit Cost**

| | | |
|---|--------------|--------|
| SAVE (System Alien Verification Entitlement for Foreign National verifications) | \$22,500.00 | \$0.02 |
| AAMVA Fees (Programs and Technology, CDLIS Checks, SSA/HAVA Checks, Maintenance Fees) | \$385,331.08 | \$0.31 |
| Autotest system maintenance/support costs (This integrates with the DL Issuance System) | \$340,000.00 | \$0.27 |
| Credit Card Services | \$119,232.59 | \$0.10 |

Employee Costs (Labor including Fringe Benefits)**Unit Cost**

| | | |
|---|----------------|--------|
| Driver License Examiner I and II (131 Statewide) | \$6,108,924.59 | \$4.89 |
| DL Manager, DL Specialist, and DL Supervisor (31 Statewide) | \$1,730,333.36 | \$1.39 |
| All Sworn Personnel (50 Statewide) | \$5,362,849.24 | \$4.29 |
| All Other DL Positions (ASA, Clerk, etc.) excluding IT Staff (49 Statewide) | \$1,907,309.00 | \$1.53 |
| IT Staff Programming Costs (2 Programmer Analyst) | \$207,747.55 | \$0.17 |

| | | |
|---|------------------------|------------------|
| Total DL Production and Statutory Costs | \$53,386,807.71 | \$42.74 |
| Current Charge Per Renewal | | \$23.50 |
| Cost Not Recouped by Agency for Issuance | | (\$19.24) |

| Explanation of Terms | | | |
|----------------------|---|-------------------------|--|
| Term | Description | COST CODE | |
| MorphoTrust USA | Public Safety's Driver License Issuance contractor that supports the complete Driver License | COMPUTER COST | |
| Telecommunications | Relates to telephone line equipment that is used to send driver license information from a central server to a license issuance workstation. These telephone lines | TELECOMMUNICATIONS COST | |
| Mainframe CPU | Public Safety stores all Alabama Driver information on a centralized computer that is maintained by the Finance Department. The Finance Department charges for | COMPUTER COST | |
| SAVE | System Alien Verification Entitlement. This is a software application that accesses Homeland Security's database to verify that a Foreign National seeking to | COMPUTER COST | |
| AAMVA | Americal Association of Motor Vehicle Adminstrators. AAMVA is a nonprofit organization with all 50 states participating in membership. They serve as an information clearinghouse and provide technical and | COMPUTER COST | |
| CDLIS | Commercial Driver License Information System | COMPUTER COST | |
| SSA | Social Security Administration | COMPUTER COST | |
| HAVA | Help America Vote Act | COMPUTER COST | |
| Autotest | Hardware and Software used by Public Safety to adminster skills tests for passenger, vessel, and commercial licenses. The software allows the skills test to be administered in 13 languages. This information is | COMPUTER COST | |
| Credit Card Services | Public Safety pays Compass bank a percentage of the cost of a license if the customer paid using a credit card. | OTHER COST CATEGORY | |