

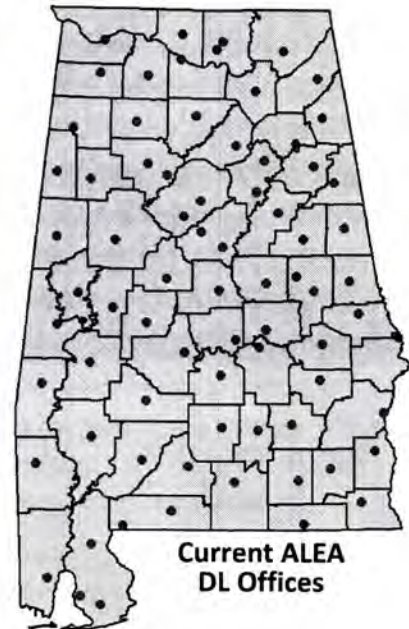


Alabama Law Enforcement Agency

Adverse Effects of Proposed General Fund Budget

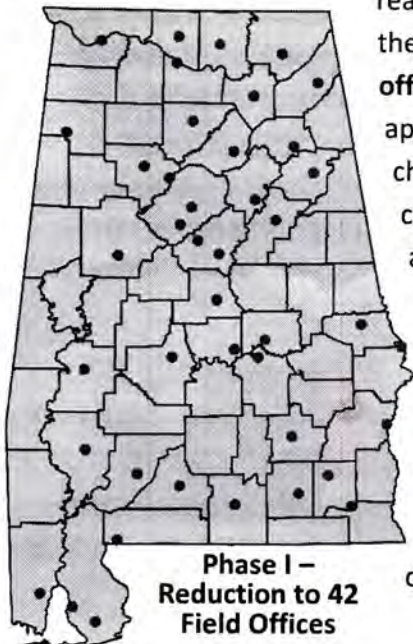
Service to Alabama Citizens

The Alabama Law Enforcement Agency's (ALEA) primary goal is to provide a state police presence throughout Alabama, primarily through State Troopers and State Investigators on the highways. ALEA is the State's statutorily designated agency tasked with issuance of driver license and non-driver identification. ALEA strives to provide this fundamental service of state government to all its citizens and businesses in a manner that is customer-friendly, secure and trusted. Today, ALEA maintains **75 Driver License district and field offices across the state**. Recently, new online services and other modern approaches have been instituted to further our goal of better service to Alabama Citizens. This foundational service of government, though, takes commitment and resources to meet the demands and expectations of our citizens. *Current* budget allocations do not cover its cost to adequately serve our citizens. Today, the ALEA Licensing Division operates with an \$8.2 million deficit.



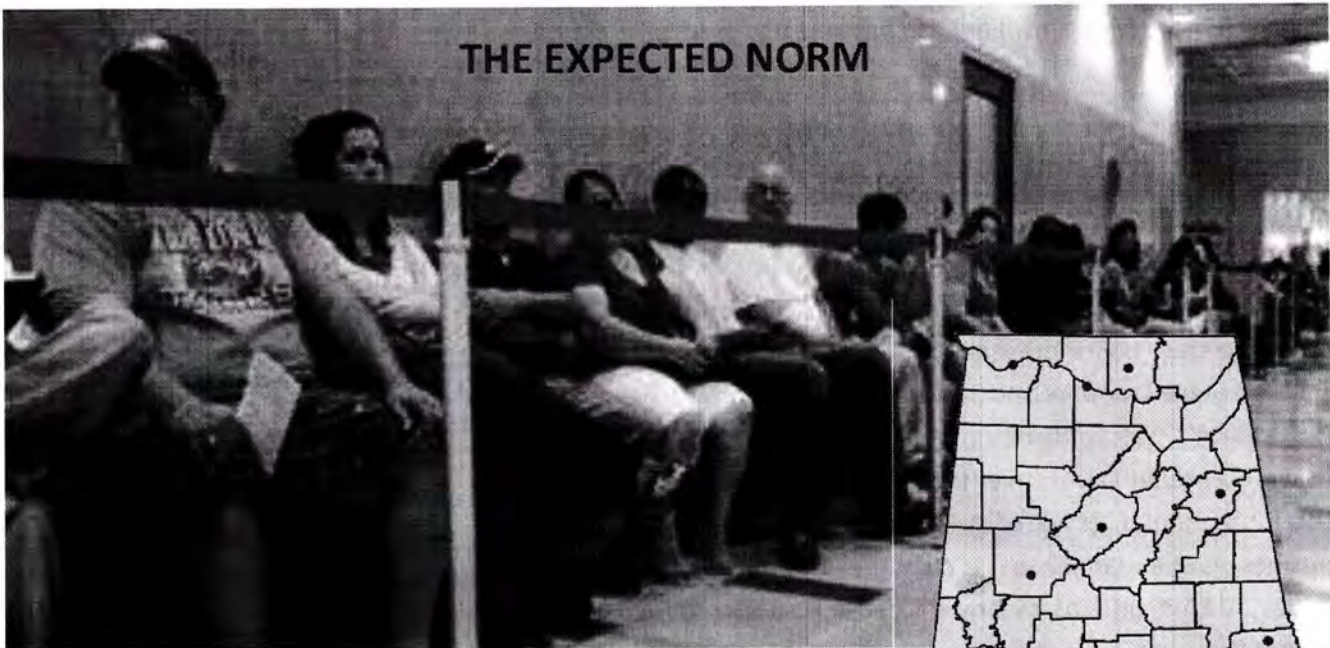
Statewide Driver License Office Closure

The previously proposed General Fund budgets imposed a 22% to 47% cut from ALEA's Fiscal Year 2015 appropriation. Should such a drastic funding shortfall be signed into law, a major loss in revenue will be realized in the operating funds of ALEA. Therefore, it will be necessary for the Licensing Division to **ultimately close Driver License district and field offices statewide**. Today, the ALEA driver license issuance costs are approximately \$8.2 million more than the revenue it generates. To face the challenge of operating within current budget restraints and planning for conditions that may result from a further reduction in operating revenue, a systematic and organized reduction of local driver license offices will be implemented.



Phase I

Effective October 1, 2015, ALEA will close 33 field offices. These offices serve mostly rural populations, operate part time and spread limited staff very thin. Transactions in these offices represent approximately 5% of all ALEA licensing services. This phase will improve the efficiency of current operations based upon current operational constraints.



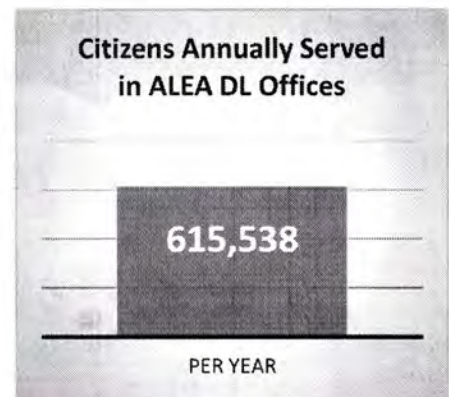
Phase II

IF A 22% to 47% BUDGET REDUCTION IS IMPOSED ON ALEA, all but the 12 ALEA Driver License District Offices will be closed on January 1, 2016. *Average drive times* to reach an open office for citizens will increase to **more than an hour**. Current *average wait times* for services is approximately 1.5 hours; with fewer locations, the wait time for services will substantially increase and most functions will require an appointment.



Phase III

Ultimately, **IF A 22% to 47% BUDGET REDUCTION IS IMPOSED ON ALEA**, the reduction for the ALEA Licensing Division operations will result in moving all field operations to 4 primary locations in Huntsville, Birmingham, Montgomery and Mobile on March 1, 2016. All services will be restricted to appointment only. Eventually, the expected backlog will result in wait times and scheduling exceeding more than a month for basic services.



Public Safety Comes First